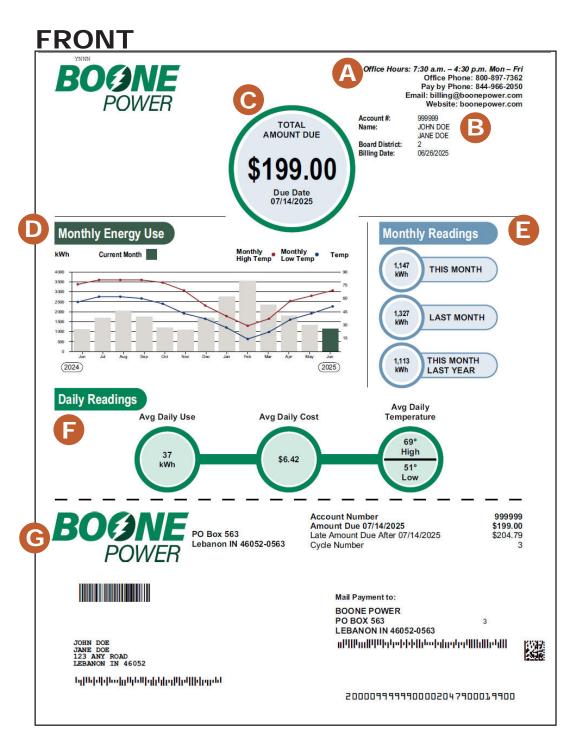
Navigating Your New Electric Bill

Beginning in August 2025, you'll notice your electric bill has a fresh new look! The updated layout is designed to help you more easily track your usage, understand charges, and stay informed.



INFORMATION KEY

- A. Our Contact Information: Here's how you can reach us to ask questions, get information, and pay your bill.
- B Account Details:
 This section includes your account number, the name on the account, and your board district. Find out which director represents your area on our website.
- C. Bill Summary:
 The most important detail your total amount due and the due date. You will also be able to see if this is your final bill, and if you are on budget billing or autopay in this section.
- D. Monthly Use Chart:
 This shows your monthly energy use over the past year, alongside high and low temperatures, which provides an at-a-glance view of seasonal trends and how energy use compares to the previous 12 months.
- E. Monthly Readings:
 Here you can find your
 kilowatt-hour use for the current
 billing month, previous billing
 month, and this month a year ago.
- Daily Readings:
 Get a glimpse of your average daily consumption and average daily cost as well as the average daily high and low temperature. This information can help you compare your use with the weather, and spot patterns that may help you save.
- G-Payment Stub:

 If you pay by mail or in person, please include the section below the dashed line to ensure your account is correctly credited. The new barcode feature allows us to more efficiently apply payments.

Navigating Your New Electric Bill

BACK



Message Center

- Budget billing can help you better plan monthly payments. Find out if you're eligible via SmartHub or by calling us at 800-897-7362.
- Our energy advisors can help you find ways to conserve. Visit www.boonepower.com.



Visit our website for more information

Mailing Address	
0.1	
City	
Email	
Phone	

Other Ways to Pay Your Bill







Pay-By-Phone 1-844-966-2050 24 Hrs/Day



In Person 1207 Indianapolis Ave Lebanon, IN 46052



SmartHub Manage your account online or with your mobile device. Visit: www.smarthubapp.com



Additional fees can be found in our rate sheets at boonepower.com.

Have questions about your bill? Give us a call at 800.897.7362 or visit us online at boonepower.com.

INFORMATION KEY

- H.Location and Meter Details:
 This area provides more details
 about meter readings and your rate
 class. More details about our rates
 can be found on our website.
- Payments and Charges:
 You'll find your previous balance
 and applied payment on the left, and
 a breakdown of current charges on
 the right. This includes a monthly
 fixed Customer Charge that covers
 the cost of maintaining equipment
 necessary to deliver power to each
 member and a variable Energy
 Charge based on the number of
 kilowatt-hours consumed during the
 billing period.
- Message Center:
 Look here for important information and time-sensitive reminders from your electric cooperative.
- If you pay by mail or in person and need to update your contact information, you can fill out this section.
- L. Ways to Pay:
 If you're looking for options to pay
 your bill, review the details here.

